

# Smith System®

## Smith System Butcher Block Warranty Clause

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### Smith System will not be liable for any Butcher Block products that are:

- Improperly cleaned. Our Butcher Block products should only be cleaned using the following method. No abrasive cleaners, disinfectant wipes, or bleach should be used on the finish.
  1. Fill a spray bottle with 2 cups of water, 1 cup of white vinegar, and 5 tablespoons of dish-washing soap.
  2. Spray the solution onto the Butcher Block top. Agitate the surface gently with a damp cleaning rag and wipe off excess.
  3. Use a dry rag or towel to dry the surface – making sure to NOT leave excess moisture on the Butcher Block surface.
- Misused. This includes but is not limited to:
  - Gouges from transit or end use
  - Chipping from transit or end use
  - Deep scratching from transit or end use
  - Scuffing from transit or end use
  - Staining from foreign materials or chemicals - including paints, acidic-based solutions, cleaners or water
  - Warping from excess moisture exposure
  - Finish fading, loss in gloss, or discoloration due to excessive UV exposure, or abrasive substances
  - Delamination from excess moisture exposure
- Exposed to extreme conditions, including very low or very high humidity or extreme temperature changes.
- Installed with any hole or cutout – whether done by Smith System or end user.
- Modified in any way that is unnecessary for normal installation or function.
- Exposed to moisture for prolonged periods of time. Moisture that is not allowed to sit on the surface and is wiped off promptly does not fit this condition.
- Not properly installed. Our Butcher Block product is actual wood, and is subject to expand and contract. The top should never be installed with adhesive, and should only be installed in accordance with Smith System's installation instruction.
- Unique in appearance. Wood is a natural product that will have variations in color and characteristics, and thus cannot be considered a defect.
- Burned due to an open flame or exposure to high-temperature objects.
- Butcher Block usage is not recommended in spaces that involve frequent spills or harsh chemicals such as Art Rooms or Laboratories/Science Rooms.